

Musicians Hosting- FAQ

Is it hard to switch a host company?

Switching your website host is VERY SIMPLE! No technical knowledge is needed!

How do I switch host companies?

Simply contact your existing domain name Registrar, and ask them to change the 'DNS NAME SERVERS' to:

1- DNS3.SNHDNS.COM

2- DNS4.SNHDNS.COM

How often do I have to pay for the website hosting service?

We bill only twice a year!

Will there be Pop-Up ads, or banners, or links, on our website?

NO! We NEVER place a pop-up ad, banner, link, etc., on any of our hosted sites.

Does the cost of hosting include a website?

The costs presented here on MusiciansHost.com are for hosting fees only. The prices do not reflect the cost of building a website. If you need a website designed or an existing site modified, please contact Olympic Advantage (www.OlympicAdvantage.com). They're very qualified and have low rates.

I don't have a website, can you build me one?

If you need a website designed or an existing site modified, please contact Olympic Advantage (www.OlympicAdvantage.com).

What is the typical cost of a website?

The cost of creating a new website can run anywhere from just a couple of hundred dollars, to many thousands of dollars, depending on the size and complexity of the website. If you need assistance with creating a new website, changing an existing site, re-vamping your site, or any other website assistance, we recommend Olympic Advantage. Olympic Advantage will create a custom website for you, at a very low cost! Visit them at www.OlympicAdvantage.com

What is Web Hosting?

Web hosting is the act of renting space and bandwidth so that you may publish your web site online.

What is virtual hosting?

Also known as shared hosting, this form of web hosting should suffice for most everyone.

Virtual hosting simple refers to the fact that your site is on one server, and that this server hosts multiple sites. You are virtually shared - your site will not be the only one on this specific server.

Very few sites would actually need the power of a dedicated server, so this option provides to be a reliable and cheap solution. But, if you are in need of a dedicated server, just Contact Us and we can help!

What is a domain name?

A domain name is the text name corresponding to the numeric IP address of a computer on the Internet. A domain name must be unique. All domain names across the globe are monitored by the international organization, ICANN. Internet users access your website using your domain name (like www.MusiciansHost.com)

How do I register a domain name?

Registering a domain name is very easy.

First you will have to make sure that the domain you want is available - using something called a WHOIS lookup at sites like BetterWhoIs.com or 1CheapDomains.com you can make sure the domain you want is available for registration.

Afterwards, you simply need to visit a registrar site such as 1CheapDomains.com to purchase your domain name.

My host offers unlimited bandwidth/space/transfer

It is not possible for a web host to offer 'unlimited' bandwidth or disk space. Such hosting plans always come with clauses that restrict how much bandwidth you can transfer at a given moment, how much CPU usage you can use (which is arbitrarily decided), and so forth.

What exactly is space and bandwidth/data transfer?

Disk space is the size your website can be. Every single letter on your website has to be stored somewhere on your web host's server. Each letter is one byte, and a megabyte is roughly one million bytes. HTML pages are usually very small, but it is the extra images, scripts, and even databases that can take up large amounts of disk space.

Bandwidth/Transfer is the amount of data the server will allow your site to send in a month. Transfer is usually measured in gigabytes - billions of bytes.

What do I need to do to put Flash on my website?

Flash is a client side feature - it runs on the user's computer, not on your web host. As long as the user's browser has the correct plugin installed, it will run on their computer.

How do I track how many hits my website gets?

There are a few things that should be clarified in regards to terminology:

Hits - this simply refers to the number of 'elements' loaded on your site. If one page has five images in it, viewing that page once adds 6 hits (one page + five images)

Impressions - the number of times all the pages on your site are seen (also simply called pageviews). Impressions are sometimes referred to as 'hits' which can cause confusion

Unique Hits - the number of people that visited your site

So to clarify, if I visit your website, look at two pages, and each page has 5 images on it, then your stats increase by one unique, two page views, and 12 hits.

Tracking on your site can be either done server-side or remotely. With server-side statistics, log files are used to generate visitor information. With all of our hosting packages, a very robust web stats package is included, and is very easy to use. There is nothing to set up, it runs by itself!

What are PHP, ASP, perl, etc?

These are all programming languages which are referred to by their acronyms.

PHP - PHP: Hypertext Preprocessor

ASP - Active Server Pages

Perl - not an acronym

Each programming language has its own benefits and uses. It is best that you research on your own to find one that best fits your needs.

What is MySQL, MS SQL, etc?

MySQL and MS SQL are database systems. Depending on what your host provides, you can use a database to organize your data.

Do I have to change my domain if I transfer my hosting to you?

Definitely not. Provided that the domain is registered in your name (as it should be), you can simply update your nameservers (from where you manage your domain names) to our domain name servers:

1- DNS3.SNHDNS.COM

2- DNS4.SNHDNS.COM

What is Domain Parking?

Domain parking lets you buy a domain and then have a 'coming soon' page on it. This is not needed - if a domain is not parked it will simply be inaccessible to anyone.

Most domain registrars provide this by default.

How can I pay for web hosting?

We accept payments through PayPal, which allows you to pay by credit card, or direct charge to your bank account.

What is PayPal?

Simply put, PayPal lets anyone with an email address send money to anyone else with an email address.

PayPal is owned by eBay .

What are subdomains?

Consider subdomains as an extension of your domain. For example, your site is www.example.com. A subdomain would be test.example.com, and another would be webhosting.example.com.

Subdomains are usually treated as separate sites from the main domain site.

How do I upload my site online?

Uploading your site can be done in many ways, but the most popular is FTP and through your built-in Cpanel that comes with all of our Host Packages.

When your hosting account was created, you will be provided with an FTP account. Using software such as CuteFTP or HostZilla, you can log into your host. Then, using the program like a normal windows program, you can drag and drop files into your web host. These files become live online instantly.

With the Cpanel that comes FREE with all of our Hosting Packages, you simply login to your server, and choose the files that you want to upload, and where you want them. You can create new folders, move files around, change permissions, add cgi programs, etc.

What is uptime?

Uptime is literally what it means - it is the amount of time your site is online throughout the entire month.

We offer you 99.99% guarantee for uptime.

What is the difference between UNIX hosting and Windows hosting?

First of all, just because you use Windows at home does not mean you should use Windows hosting. The two are completely different, and having a Windows system at home will not affect your ability to communicate with a UNIX server.

Secondly, Linux is much more common with web hosts due to its superior stability, and Linux hosting is usually cheaper than Windows.

I have a fast internet connection (DSL/cable) - can I just host my own site?

You could, but that's definitely not recommended.

First of all, most ISPs have clauses that do not let you use your internet connection for web hosting - doing so will result in termination of your account.

Second of all, think of the headaches it can provide: making sure your system is secure so that no one can hack into it, having your computer on 24/7, and other such problems.

Third of all, think of the performance. Most good web hosts use powerful servers with lots of RAM and high performance hard disks. Furthermore, they have multiple internet connections at speeds far higher than what residential DSL or cable service can provide.

Lastly there are all the issues of support. If something goes wrong, it will be your job to fix it - you will not have a professional to correct the problem.

Why would I need a dedicated IP?

For most people, a dedicated IP is not required. But for people that want to provide anonymous FTP or a website using SSL, a dedicated IP can make that easier.

I am using too much bandwidth! Is there anyway for me to make it less?

In most cases, yes.

You should first try to optimize the graphics, videos and any audio on your website. Many GIFs look just as good with fewer colors, and many JPEGs look just as good with a higher compression level.

You should also analyze the HTML of your site. Make sure you use relative paths, so that images are not downloaded more than one time. Remove any extra spacing and when linking to other pages, use relative paths and not absolute links.

Best of all, optimizing your page like this makes the user experience better as your site will load faster for them!

Does it make a difference what type of desktop computer I use?

No. This will only make a difference if you develop scripts that you want to use without changes on your web site. FrontPage extensions can also be done on Unix (or Linux) servers.

What is full-service web hosting?

"Full-service" refers to a variety of services offered in addition to providing web space, transfer, and emails for a web site. For example, it includes 24/7 support, web design services, and web site content maintenance services.

Can I use Java applets, JavaScript, and Flash pages on my site?

Yes. They are all client-side technologies, so the host doesn't have to do anything to support or enable them. Any browser (such as Internet Explorer or Netscape) that supports them is enough, so any host will do.

Is it possible for me to access email through a web browser?

Yes, you can access the mails through your browser. From any computer in the world, you would simply log into your Cpanel, and log into your email account. It's that simple!

I've published (uploaded) my web pages to my website. I'm getting an error message. Why?

Most of the times you will simply need to rename your home page index.html (not index.htm) and then re-upload that file to your hosting web space. Once you name your home page correctly and re-upload it, that should solve your problem.

I'm able to access the Control panel with the username and password, but unable to access my website using the same username and password using FrontPage. Why?

By default, the username and password to access the Control panel and FrontPage are same. But, if you change the password for the Control Panel, the FrontPage password will not change. You need to use the old password to access your website using FrontPage. Once, you have opened your website in FrontPage, you can change the password.

When I try to access my site with mydomain.com or IP address, it says, "Forbidden, You don't have permission to access on this server." Why?

This is caused by not having a home page file inside named index.html. Once you upload your homepage file onto your hosting space, the error message will go away and your new home page will load. Remember to name your home page "index.html".

I'm able to receive the mails, but not able to send. Why?

If you're using your ISP as AOL, Earthlink, etc, then he need to provide the SMTP server address of your ISP as they do not support any private domain names to be used for SMTP server address.

Why aren't my images showing up on my website?

Make sure that the images are uploaded inside the correct folder. You can create a separate "images" folder inside your hosting space. If you've created a separate folder, you need to upload the images to that folder.

Please make sure that URL that you provide for calling the image in the browser is specified properly in the file from where you are calling the image. For example if you have a image "picture.jpg" which is uploaded in the "images" folder and the file that you're calling this image is "photo.html" (which is in side the "www" folder), the path to call that image should be as follows:

`img src="/images/picture.jpgf"` (you need to provide the exact path for the image that you're calling).

Please make sure that the image is also uploaded properly. Sometime, when you right click on the broken image, and click on the properties, you have the file size as -1. In this case, you need to re-upload the image. Also, there are possibilities that you have created the link to call the image, but the image is not at all uploaded.